

AELFGAR SURGERY

NHS FRIENDS & FAMILY TEST

“How likely are you to recommend our service to Friends and Family if they needed similar care or treatment”

AUGUST 2019 RESULTS

Extremely likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
9	1	0	0		0

Patients Comments included:

Saw nurse for wound care, very caring even booked my follow on blood test

Helpful staff

Good appointment system

Great! Drs and receptionists

Nurses – Brilliant

Reception very helpful over urgent issues

Very good attention when an emergency

Receptionist Kate always very helpful

Excellent staff in all areas

HAVE YOUR SAY TODAY...

COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE