

# AELFGAR SURGERY

## NHS FRIENDS & FAMILY TEST

“How likely are you to recommend our service to Friends and Family if they needed similar care or treatment”

### SEPTEMBER 2019 RESULTS

<b>Extremely likely</b>	<b>Likely</b>	<b>Neither Likely or Unlikely</b>	<b>Unlikely</b>	<b>Extremely Unlikely</b>	<b>Don't Know</b>
10	0	0	0	0	0

Patients Comments included:

I have always had good advice and care

Good service received off all staff

Friendly staff and doctors

Excellent service

Sometimes hard to get an appointment but on the whole a good service

Very helpful

Have been with the practice many years always found everyone very helpful

The practice is always clean and tidy, doctors and all staff very attentive

**HAVE YOUR SAY TODAY...**

**COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE**