

# AELFGAR SURGERY

## NHS FRIENDS & FAMILY TEST

“How likely are you to recommend our service to Friends and Family if they needed similar care or treatment”

### OCTOBER 2019 RESULTS

Extremely likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
8	2	0	0	0	0

Patients Comments included:

I had a very comprehensive assessment with Connor the medical student, he took time and established the problem, was well informed about my medical history and very friendly, an excellent patient experience

I have been extremely happy with the practice and the care from the GP'S Dr Clark has a most caring nature

Always prompt appointments and hardly any waiting time, very helpful and pleasant staff and medical team

It's good to be taken seriously

Very good practice with very kind reception staff

Excellent service at all times

**HAVE YOUR SAY TODAY...**

**COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE**