

# AELFGAR SURGERY

## NHS FRIENDS & FAMILY TEST

“How likely are you to recommend our service to Friends and Family if they needed similar care or treatment”

### DECEMBER 2019 RESULTS

<b>Extremely likely</b>	<b>Likely</b>	<b>Neither Likely or Unlikely</b>	<b>Unlikely</b>	<b>Extremely Unlikely</b>	<b>Don't Know</b>
8	2	0	0	0	0

Patients Comments included:

Helpful, Caring and we are treated like people.

Everyone is very professional and very polite, helpful in every way.

I know we are truly blessed to have a surgery like Aelfgar, I have only ever had first class service.

Friendly and polite.

No hassle for appointments and always good advice.

Good treatment and friendly staff.

**HAVE YOUR SAY TODAY...**

**COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE**